# $\bigcirc BAPTIST_{\bullet}$

THA Medication Safety Summit 2018 Gleaning the Data to Support an Opioid-Light Emergency Department (ED)

> Zack Brent, PharmD, BCPS Lead Pharmacist Baptist Memorial Hospital-Memphis

I have no conflicts of interest to disclose

### Objectives

- Appraise the Kata improvement process
- Analyze different strategies to evaluate opioid use
- Evaluate methods to calculate opioid use in the emergency department

#### THE KATA PROCESS

#### $\bigcirc$ **BAPTIST**.

3

#### Kata Improvement Process

- Kata Japanese word for individual training exercises usually performed in a choreographed pattern
- Adapted by businesses for process improvement
  - Scientific thinking
  - Rapid experimentation
  - Identify obstacles





#### **Grasp the Current Condition**

#### **Establish the Target Condition**

#### **Determine Solutions**

"What Is Kata Process Improvement?" http://www.shmula.com [Accessed 17 Apr 2018]



#### Kata Improvement Process





Rother, M. "The Improvement Kata" http://www-personal.umich.edu [Accessed 17 Apr 2018]

# The Challenge

It would be reVOLutionary if by 9/30/2017, BMH-Memphis pharmacy department has reduced the total milligrams of morphine equivalents (mME) administered in the ED by 40% in order to:

- Positively affect the opioid abuse in our region
- Improve overall patient care by use of alternative pain treatments
- Reduce unnecessary ED visits



#### The Target

#### Utilize Alternative Treatments First

Decrease Variance in Ordering Habits

Utilize Lowest Effective Dose of Opioids Decrease Number of Opioid Doses

#### Use of Alternatives

#### **Ketorolac Usage**

#### Ketamine/IV APAP Usage

Ketamine IV APAP Maril APril Navil Junil Julil AUSIL Naria April Navil Junil Julia AUEI

 $\bigcirc$  **BAPTIST**.





Provider mME/100 visits

Provider opioid doses per patient

Provider mME per type of opioid



#### **OVERALL MME/100 VISITS**



2017 ED Opioid Reduction



2017 ED Opioid Reduction



2017-2018 ED Opioid Reduction



#### $\bigcirc$ **BAPTIST**.

15

#### **PROVIDER MME/100 VISITS**

#### Provider Specific mME/100 Visits

August 2017



#### Provider Specific mME/100 Visits



### Provider Specific mME/100 Visits

**March 2018** 

mME/ #pts 100 visits



#### **BAPTIST**.

19

#### **PROVIDER DOSES/PATIENT**

#### **Provider Doses Per Patient**

**April 2017** 



 $\bigcirc$  **BAPTIST**.

#### **Provider Doses Per Patient**

August 2017



 $\bigcirc$  **BAPTIST**.

#### PROVIDER MME PER OPIOID



# Provider mME per Opioid Type



# Provider mME per Opioid Type





### Breaking the Habit



 $\bigcirc$  **BAPTIST**.

2017-2018 ED Opioid Reduction





#### **OPIOID CALCULATIONS**

° 27

#### **Calculator Essentials**



#### Expandable



#### Gathering the Data

#### Opioid Use Report



- Automated Dispensing System
- Electronic Health Record

#### Data Points

- Number of Visits
- Type of Opioid
- Dose of Opioid
- Number of Doses
- mME of Opioid

#### **BAPTIST**.

#### Gathering the Data

4	A	В	С	D	E	F
1	Drug	Form	Drug ID	MG/Dose Given Once	Multiplier	mME
2	HYDROCOD-ACETAMINOP 5-217/10ML	5MG/10ML 10ML CUP	29075	0.0	5	0.00
3	HYDROCOD-ACETAMINOP 7.5/325/15ml SOLN	7.5MG/15ML 15ML CUP	29116	0.0	7.5	0.00
4	HYDROCOD-ACETAMINOPH 10-325	1EA TAB	26052	0.0	1	0.00
5	HYDROCOD-ACETAMINOPH 5-325	1EA TAB	26050	0.0	1	0.00
6	HYDROCOD-ACETAMINOPH 7.5-325	1EA TAB	26051	0.0	1	0.00
7	HYDROMORPHONE	0.5MG/0.5ML 0.5ML INJ	50775	0.0	0.5	0.00
8	HYDROMORPHONE	1MG/1ML 1ML INJ	20648	0.0	1	0.00
9	HYDROMORPHONE	2MG TAB	24222	0.0	1	0.00
10	HYDROMORPHONE	2MG/1ML 1ML INJ	22819	0.0	2	0.00
11	MORPHINE	4MG/1ML 1ML SYRG	21063	0.0	4	0.00
12	MORPHINE	2MG/1ML 1ML INJ	24444	0.0	2	0.00
13	MORPHINE	10MG/1ML 1ML VIAL	25196	0.0	10	0.00
14	MORPHINE IR	30MG TAB	24198	0.0	30	0.00
15	OXYCODONE	5MG TAB	25395	0.0	5	0.00
16	OXYCODONE-ACETAMINOP 10-325	1EA TAB	26065	0.0	1	0.00
17	OXYCODONE-ACETAMINOP 5-325MG	1EA TAB	25090	0.0	1	0.00
18	OXYCODONE-ACETAMINOP 7.5-325	1EA TAB	26064	0.0	1	0.00
19			Cressay.			
20						0.0

#### $\bigcirc$ **BAPTIST**.

# Gathering the Data

	А	В	С	D	E	F
1	Drug	Form	MG/DOSE	<b>#DOSES</b>	MivME	MME
2	HYDROCOD-ACETAMINOP 5-217/10ML	5MG/10ML 10ML CUP	5	1	1.666667	5
3	HYDROCOD-ACETAMINOP 7.5/325/15ml SOLN	7.5MG/15ML 15ML CUP	7.5	1	2.5	7.5
4	HYDROCOD-ACETAMINOPH 10-325	1EA TAB	10	1	3.333333	10
5	HYDROCOD-ACETAMINOPH 5-325	1EA TAB	5	1	1.666667	5
6	HYDROCOD-ACETAMINOPH 7.5-325	1EA TAB	7.5	1	2.5	7.5
7	HYDROMORPHONE	0.5MG/0.5ML 0.5ML INJ	0.5	1	3.335	10
8	HYDROMORPHONE	1MG/1ML 1ML INJ	1	1	6.67	20
9	HYDROMORPHONE	2MG TAB	2	1	2.66	8
10	HYDROMORPHONE	2MG/1ML 1ML INJ	2	1	13.34	40
11	MORPHINE	4MG/1ML 1ML SYRG	4	1	4	12
12	MORPHINE	2MG/1ML 1ML INJ	2	1	2	6
13	MORPHINE	10MG/1ML 1ML VIAL	10	1	10	30
14	MORPHINE IR	30MG TAB	30	1	10	30
15	OXYCODONE	5MG TAB	5	1	2.5	7.5
16	OXYCODONE-ACETAMINOP 10-325	1EA TAB	10	1	5	15
17	OXYCODONE-ACETAMINOP 5-325MG	1EA TAB	5	1	2.5	7.5
18	OXYCODONE-ACETAMINOP 7.5-325	1EA TAB	7.5	1	3.75	11.25
19						
20	Total morphine IV milligram equivalents				77.42167	
21	Total morphine PO milligram equivalents					232.25



#### **FUTURE DIRECTION**



#### **Opioids Prescribed at Discharge**



**BAPTIS** 

#### Provider mME Prescribed/100 Visits

mME prescribed/ #pts **March 2018** 100 visits 1000 900 mME Prescribed/100 Visits 800 700 600 500 Average of 205.5 mME prescribed/100 visits 400 300 200 100 0 Z AA В С D G Ρ Q R VWX Y Α Ε F Η M Ν 0 S U К **Provider** 

 $\bigcirc$  **BAPTIST**.

#### Summary

- The Kata improvement process can help institutions identify obstacles
- Empowering our providers with the tools needed to make the best choice for our patients is the key to success
- Start somewhere!



# $\bigcirc BAPTIST_{\bullet}$

# Questions?

Zack Brent, PharmD, BCPS Lead Pharmacist Baptist Memorial Hospital-Memphis