

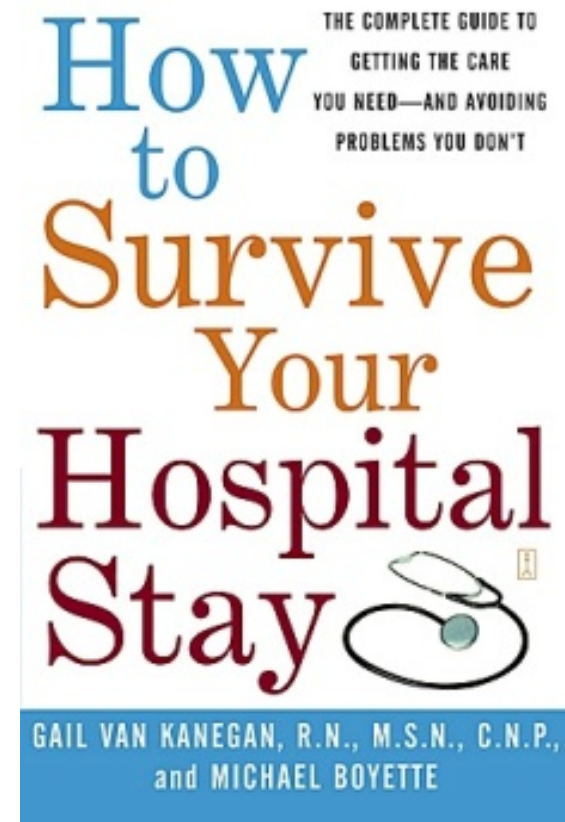
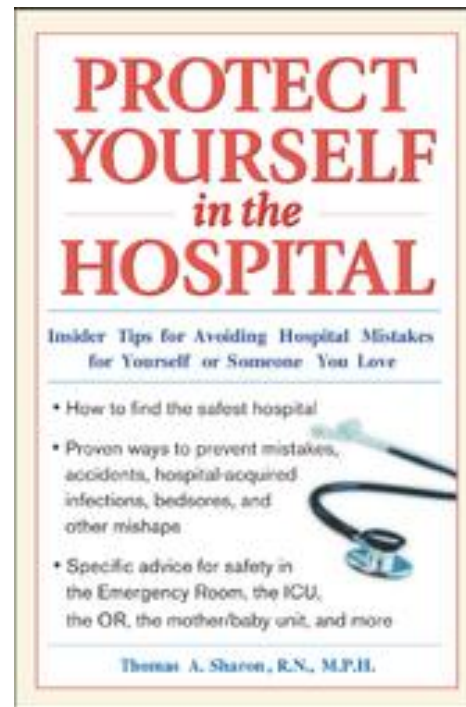
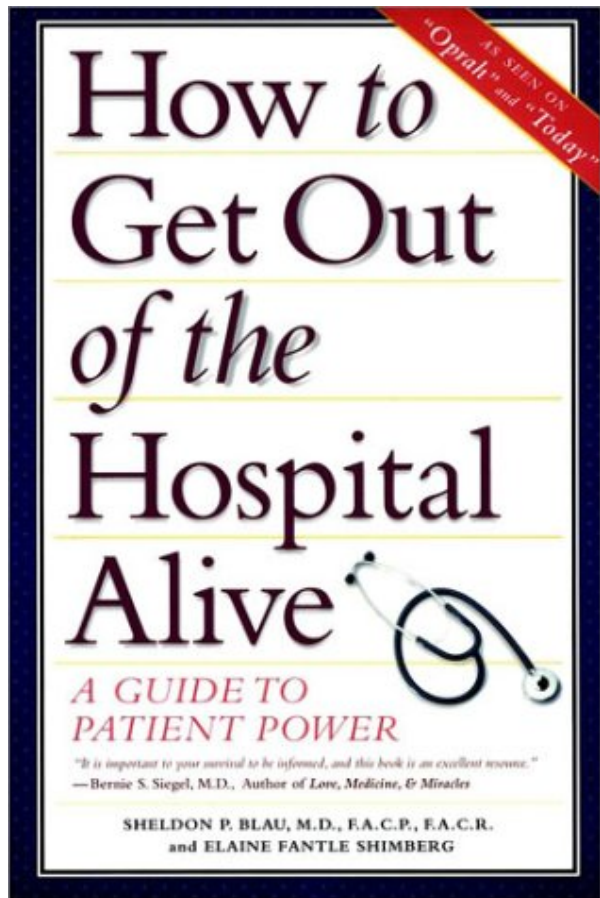
Welcome and Introduction to Quality

Barbara DeBaun, RN, MSN, CIC

Tennessee State Hospital Association Quality Improvement Course

March 25, 2019







Goals for the next two days



How can we improve and sustain quality?



Jack's story

<https://vimeo.com/mindseyepartners/review/280949645/3f6dbdf05f>



Icebreaker



Next stop...accountability