

## Tennessee Hospital Association PSO

### PSO Member Services

The Tennessee Hospital Association PSO subcontracted ECRI Institute PSO to provide a secure web portal for data collection, event analysis, and event reports with comparison data at the facility, PSO, and ECRI Institute PSO aggregate level. In addition, members of the THA PSO have access to the following special services:

- **Root Cause Analysis Critique**
  - Submit one or more RCAs to ECRI for detailed analysis and feedback of the RCA process. This resource can revolutionize the way your organization conducts and manages RCAs.
- **Custom Research Responses**
  - Submit questions or topics to ECRI analysts for a review of existing literature, guidelines, standards, and best practices. This resource is useful when updating a policy, considering a new procedure or type of equipment, or needing fresh ideas for resolving a persistent quality/safety challenge.
- **Education Offerings**
  - ECRI Institute PSO offers monthly webinars and publishes monthly and quarterly advisories on a variety of risk management and patient safety/quality topics. The ECRI Institute PSO website houses archived webinars, publications, and non-identified Custom Research Responses.
- **Patient Safety Huddles**
  - Monthly brief, confidential calls among trained PSO member representatives to exchange safety information that participants can utilize to reduce harm in their organizations.
- **Members-only Communications**
  - Members-only section of the THA PSO website and members-only communication system coming soon!

To access these resources, an ECRI Institute PSO login and password are required. These can be obtained by contacting Kari Ellis at [kellis@tha.com](mailto:kellis@tha.com).

THA PSO members also benefit from local support and services including personalized on-site support for establishing and maintaining internal systems for PSO participation; webinars and in-person learning events; and peer support and representation from THA PSO Advisory Council members.

#### Tennessee Hospital Association PSO Staff:

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